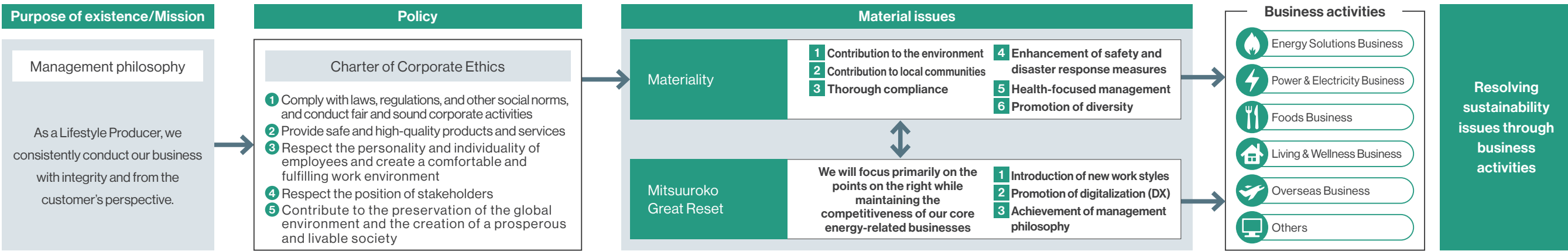


Sustainability Promotion System

Sustainability management promotion system

Within our Group management philosophy, we state that as a Lifestyle Producer, we consistently conduct our business with integrity and from the customer's perspective. Our aim is to enhance services related to everyday lifestyles centered on energy. Beyond continually expanding new services from the consumers' perspective, we will continue to contribute to conservation of the global environment by utilizing natural

renewable energy and promoting the installation of energy-saving housing equipment. We will also continually enhance our security initiatives so that we can provide safety and security as our top priority, especially for energy products, and will fulfill our corporate social responsibility based on compliance in our business activities.



Materiality

To continue creating new value with our diverse stakeholders as well as to contribute to more fulfilling lifestyles and prosperity of society, the Group has identified six material issues (materiality) prioritized from among all social issues, taking into consideration the business of the Company within its long-term vision.

Transition from Mitsuuroko Epoch Outlook to Mitsuuroko Great Reset

Up to now, Mitsuuroko Group has continued to take up challenges without fear of failure while sensing changes in society and our customers' needs and changing ourselves as we look ahead to the future. Our mission is to build on our efforts to fulfill lifestyles, bring joy to our customers, and bring smiles to people's faces in order to pave the way for the future, and we believe that this mission is achievable. We operate amidst persistent and unprecedented changes with respect to the social landscape and business environment. Under these circumstances, we are called on to become a truly environmentally adaptive enterprise to ensure that we continue to achieve sustainable business growth going forward. We are determined to reassess and revamp every aspect of our operations to achieve our vision of Mitsuuroko Group, which we established by making Mitsuuroko Great Reset the focus of our basic policy and action plan, under which we seek to persistently furnish people worldwide with value distinctive to Mitsuuroko Group while adhering to our management philosophy.

- 1 Introduction of new work styles**

We will introduce new work styles that improve employee health, employee and workplace safety, communication, productivity, and functionality while also fully reflecting the concept of "newness."
- 2 Promotion of digitalization (digital transformation [DX])**

Through digitalization or digital transformation (DX) that is not an extension of past customs or the old way of doing things, we will manage and save time, streamline, and accelerate office work, and upgrade our operations to realize new work styles through DX and improved customer satisfaction.
- 3 Achievement of management philosophy**

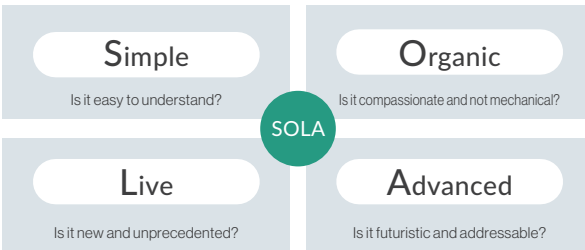
As a Lifestyle Producer, we consistently conduct our business with integrity and from the customer's perspective.

A Lifestyle Producer

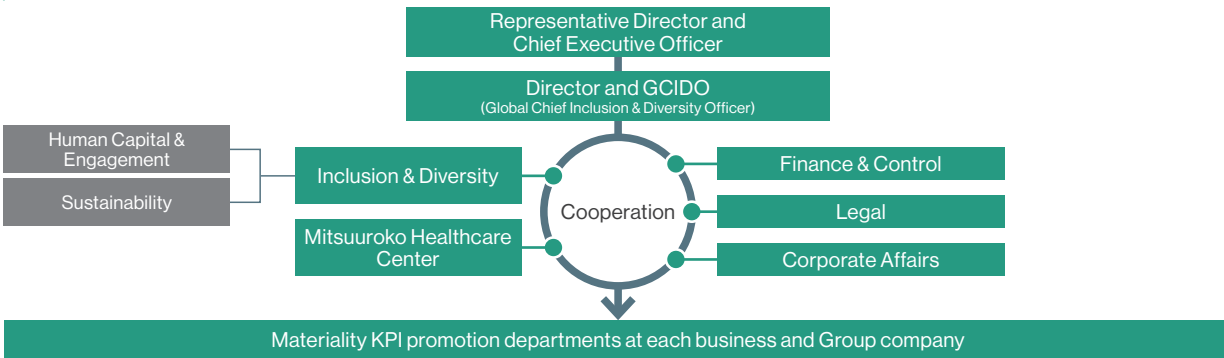
Every Day, Special !

Keyword: "SOLA"

SOLA is an acronym for Simple, Organic, Live, and Advanced. While adding the new perspective to SOLA, we will work to improve the self-purification capabilities of our businesses, organizations, and thinking with the aim of revitalization and sustainable growth to transform Mitsuuroko Group into a stronger, more appealing company starting with these four concepts.



Sustainability promotion system



Internal sustainability training

Sustainability training (introduction to ESG) via e-learning is provided for full-time Group employees to acquire knowledge on ESG and foster literacy.